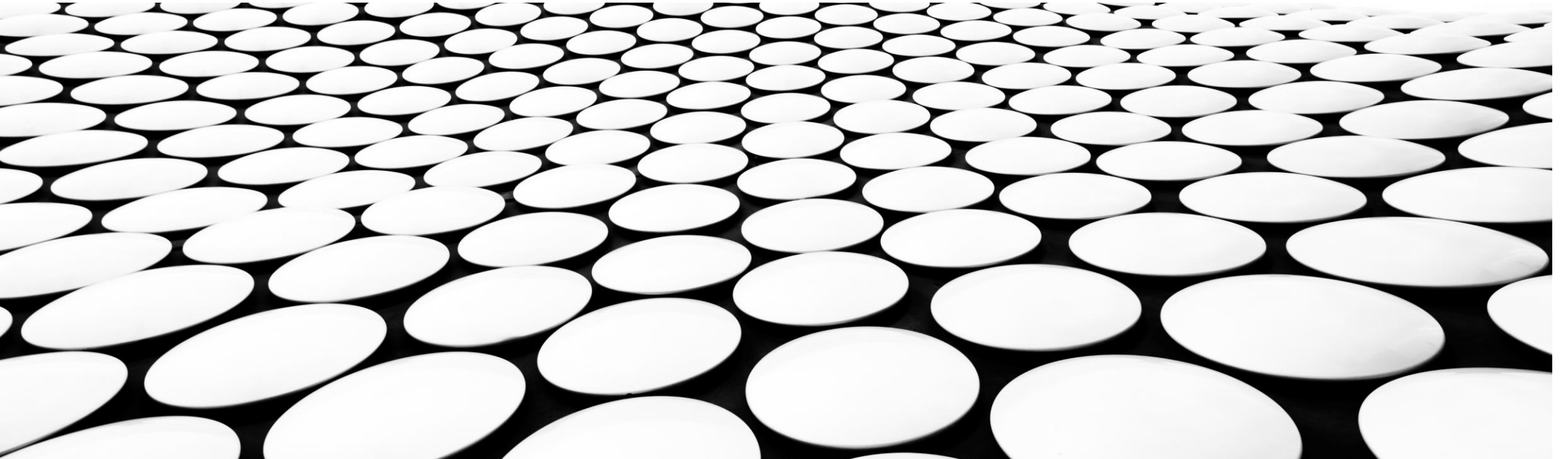

GUARDIAN – LONE WORKER

POWERED BY SECURE INTEGRATED SOLUTIONS



GETTING TO KNOW YOUR DEVICE

Getting to know your device

- Front -



- Side -



- Back -



Charging Base

- Front -



- Back -



- Bottom -



SECUREALERT – SELF MANAGEMENT WEB PORTAL

Landing Page Quick View:

- Displays guardian location
- Shows current battery level
- Recent guardian alert history
- Link to guardian configuration setting
- Link to guardian tracking history

The screenshot shows the SecureAlert web portal interface. At the top is the 'SecureAlert' logo with a blue cube icon. Below the logo is a navigation menu with links: HOME, SITES, SECUREME, USERS, HELP, and LOGOUT. The main content area features a 'SecureMe Search' section with a text input labeled 'Search User' and a blue 'Search' button. Below the search bar is a map view showing a satellite image of a rural area with a yellow guardian icon. To the right of the map is a 'Recent Alert History' section stating 'Zero alerts in the last 7 days!'. At the bottom is a table with columns: Status, Last Reported, Description, Device ID, and Battery Level. The table contains one row with the status 'online tracking', last reported '08-Mar-21 11:02:57', description 'SPCA Timaru', device ID '+642710072272', and battery level '100%'. To the right of the table row are three buttons: 'configure' (blue), 'history' (blue), and 'request location' (grey).

SecureAlert

HOME SITES SECUREME USERS HELP LOGOUT

SecureMe Search

Search User Search

Map Satellite

Recent Alert History
Zero alerts in the last 7 days!

Status	Last Reported	Description	Device ID	Battery Level
online tracking	08-Mar-21 11:02:57	SPCA Timaru	+642710072272	100%

configure history request location

SECUREALERT – SELF MANAGEMENT WEB PORTAL

Guardian Configuration Options:

- Wide range of configurable device options
- Ability to set and update guardian settings in real time providing the ability to self manage the guardian device to meet specific requirements
- Wide range fall detection sensitivity setting, providing the ability for a specific guardian setting.

Device Settings

The screenshot displays the 'Device Settings' web portal with the following configuration options:

- Tracking Mode:** A dropdown menu set to 'Live Tracking Mode'.
- Tracking Interval:** A dropdown menu set to '10 Minutes'.
- Tracking Travel Mode:** A dropdown menu set to 'Walking'.
- Fall Detection:** Radio buttons for 'On' (selected) and 'Off'.
- Fall Detection Sensitivity:** A dropdown menu set to '5'.
- GeoFence Setting:** Radio buttons for 'On' and 'Off' (selected).
- Distance Metric:** A dropdown menu set to 'Select Distance'.
- Radius from Device:** A text input field containing '500'.
- Low Battery Alarm:** Radio buttons for 'On' (selected) and 'Off'.
- Enable Bluetooth Location:** Radio buttons for 'On' and 'Off' (selected).
- Block Inbound Calls:** Radio buttons for 'On' and 'Off' (selected).
- KeepAlive Interval:** A dropdown menu set to '24 Hour'.

SECUREALERT – SELF MANAGEMENT WEB PORTAL

Guardian Notification Setting:

- Ability to set multiple notification contacts who can be alerted to a SOS or Fall Activation alert
- Alert can be a phone call, sms or email notification from the SECUREALERT automated systems.
- All notification are free of charge and are included as part of the monthly monitoring fee

Name
Grant

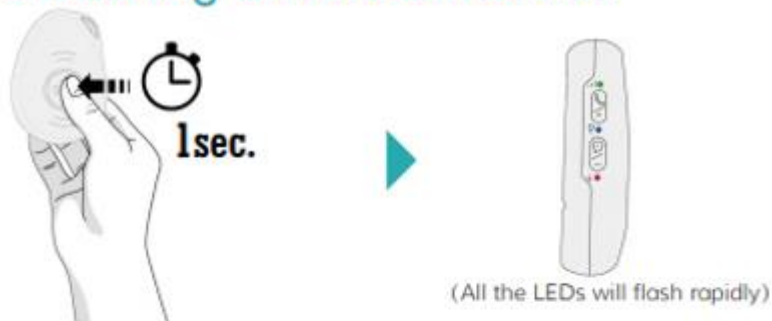
 Call Notifications
09 123 45678
Send an automated voice call for this event
☐ Alarm Activation
☒ Duress Activation

 SMS Notifications
021 123 45678
Send an SMS message for the following events
☐ Alarm Activation ☐ Alarm Set/Unset
☐ System Events ☐ Early to Open/Fail to [Set](#)
☒ Duress Activation

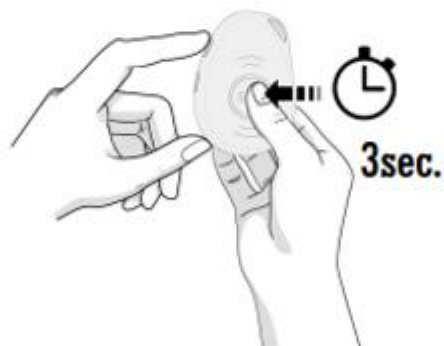
 EMail Notifications
grant@anywhere.com
Send an EMail message for the following events
☐ Alarm Activation ☐ Alarm Set/Unset
☐ System Events ☐ Early to Open/Fail to [Set](#)
☒ Duress Activation

OPERATIONAL FEATURES

Switching on and off device



- **To turn on the device:** press the SOS button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via magnetic USB cable or put it into the docking station.



- **To turn off the device:** press and hold the side button and SOS button together for 3 seconds until the LEDs turn off.

Activating an SOS Alarm



When you need help press the SOS button for 3-4 seconds till you hear a voice prompt advising the SOS alarm has been activated. If the unit is set for silence hold the SOS button until the unit vibrates.

Your account can be configured to either send notifications advising contacts of the emergency or the call can be handled by our 24 x 7 National Call Centre.

What do the lights mean?

● Cellular signal indicator--Green

Green	Light shows a single flash rapidly every 3 seconds	Light shows a double flash rapidly every 3 seconds
Means	The device has a stable cellular signal	The device is registered to the cellular network

● Positioning indicator--Blue

Blue	Light shows a single flash rapidly every 3 seconds	
Means	The device has no latest location fix	

Blue	Light shows a double flash rapidly every 3 seconds	Light Off
Means	The device has latest location fix	The device is not fixing the latest location

● Power indicator--Red

Red	Red ON (solid)	Red shows a double flash rapidly every 3 seconds
State	Device has been fully charged	BLE connected

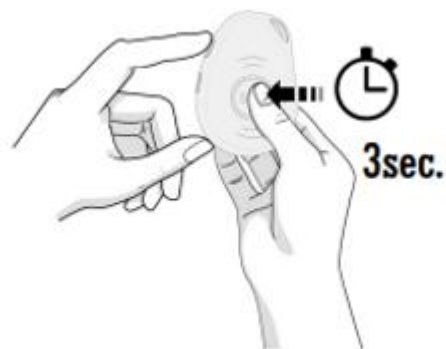
Red	Red Blinking Quickly	Red Off or blinking slowly
State	Battery power is lower than 20%	The device is charging

OPERATIONAL FEATURES

Turning on your device



To turn on the device: Press the SOS button for 1 second, all the LEDs will flash rapidly. The device can also be turned on automatically by charging via magnetic USB cable or put on the docking station.



We recommend the device is always left on and placed in the charging station when not in use.

To turn off the device:
Press and hold the side button and SOS button together for 3 seconds until the LEDs turn off.

Charging your device

There are two ways to charge your device.

1.Charging by charging base

- Connect the USB cable from the charging base to the AC adaptor.
- Place the device on the charging base.
- The charging base light will glow when charging and turn solid when fully charged.

2. Charging by Magnetic USB cable

- When placing the magnetic USB cable on the device, make sure the contacts are positioned correctly.
- The power indicator (red light) should blink when charging and remain solid when fully charged.

Note: Please fully charge the battery

What do the lights mean

● Cellular signal indicator--Green

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Means	The device has a stable cellular signal	The device is registered to the cellular network

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State	Device has been fully charged	BLE connected

Red	Red Blinking Quickly	Red Off or blinking slowly
State	Battery power is lower than 20%	The device is charging

OPERATIONAL FEATURES

Activating an SOS Alarm



When you need help, press the SOS button for 3-4 seconds until you hear a voice prompt of activating an SOS alarm.

Fall Down Alarm

Device will detect a fall and will automatically send an alarm to emergency contacts.



Due to daily life activities (e.g. Sports, Sitting on a couch etc) the device may detect a fall incorrectly and cause a false alarm. Users can manually cancel the fall alert by pressing the SOS button while its beeping.
(Note: The device will vibrate when in Silent Mode)

Silent Mode Button

Hold and press this button for 2 seconds to **turn OFF voice warnings**. Press and hold again to **turn ON voice warnings**.



GUARDIAN PLUS

- Standard Accessories

- Breakaway Lanyard
- Key-ring holder
- Belt Clips
- Arm bands
- Wrist Holders



GUARDIAN FAQ'S

- How do I know if my device is powered on?
 - The green LED should flash every 3 seconds. If there are no flashing LED's press the SOS button for 1 second to power the device on.
 - If the LED's are still not flashing then recharge the device.
- How do I turn the device off?
 - We recommend that the device is always powered on and placed in the charging station when not in use.
- Does the device require cell phone service?
 - Yes, the device requires active cell phone service to maintain functionality.
- How do I answer incoming calls?
 - The device is set to automatically answer inbound calls
- Can I make outgoing calls?
 - No, outgoing calls on this device have been disabled. Please use the SOS button function in emergency situations.
- What happens when an SOS or Fall event is activated?
 - The device will try to attain a current position and this will be sent to the escalation contacts or monitoring call centre depending on your personalised setup.
- Can I cancel an SOS or Fall activation?
 - Yes, during the audible voice prompt, you will be given the option and instructions to stop activation.